TOWER
Diagnostic Centers

PACS FAQs

What is PACS?

PACS is a "Picture Archiving Communications System" that provides a workflow and archive solution for Tower, as well as a *web portal for our referring physicians to access their patients' reports and images.*

How do I enroll?

For your convenience, we've enclosed an enrollment packet. Upon review and completion, please contact your marketing representative or the Marketing Department at (813) 777-1490 to arrange for packet pick-up. Once it is processed, our Marketing Department will schedule a training session.

Do I need to enroll with TOWER before I can access the PACS system?

Yes. The enrollment packet must be completed and submitted to your marketing representative. Each office staff member MUST be enrolled.

Once I enroll, can my office utilize ONE username and password?

Unfortunately, NO. For security reasons all individuals who will be accessing the patient records must have their own unique identification issued by Tower.

Will I have access to all reports and images produced by all TOWER locations on each patient I refer?

Yes. You will have access to your patients' virtual jacket where all reports and images are centralized from all facilities (including Tower Diagnostic Centers, Tower OpenScan MRI Centers and Tower Breast Diagnostic Centers). Within the jacket, all patient exam history will be centralized and available 24/7.

Will I have the option to receive alerts via email or fax?

Yes. We can customize the system to send you alerts when the reports are completed and when patients cancel or reschedule.

Can PACS be set-up with our office EMR (electronic medical records) system?

Unfortunately, Tower PACS is NOT compatible with other EMR systems. Your office should have the capability of saving the patients' reports from a text file format into your EMR system.

What exam images will I be able to view?

MRI, CT, PET/CT, Ultrasound and X-Ray.